## California Portal Steering Committee Adopted Recommendations

July 14, 2006

## Steering Committee Meeting October 14, 2005:

**Recommendation 1** (Governance & Architecture): The State should adopt a "federated" management and governance approach to the development and maintenance of the State's Internet presence.

**Recommendation 2 (Service Centers):** With leadership provided by cross-agency working groups organized around a few high-level governmental functions, the State should develop and maintain one or more "Service Centers" (including a State-level "California Service Center") that assist users in navigating quickly to desired government information and services.

**Recommendation 3 (Shared Services):** The State CIO should begin conversations with the State Portal Review Board and appropriate agencies to identify specific shared services that should be developed for the State's web presence. The list of specific shared services should be brought back to the State Portal Steering Committee for its consideration and action.

**Recommendation 4 (State Banner):** The State CIO, with advice from the Portal Steering Committee, should adopt a new banner for State web pages that uses less space and facilitates co-branding with State agencies and departments.

**Recommendation 5 (Transition Planning):** Planning to transition away from the existing State Portal hardware and applications should begin immediately in anticipation of the federated, shared-services architecture recommended above. Current clients and agencies which rely upon that existing hardware and applications infrastructure should begin appropriate transition planning with the assistance of the Department of Technology Services.

## Review Board Meeting December 9, 2005 Steering Committee Meeting January 13, 2006:

**Recommendation 6 (SOA):** The Portal Review Board hereby approves in concept the development of a "Service Oriented Architecture (SOA)" to govern the shared services components of the State's Internet presence.

**Recommendation 7 (EA Governance):** The Portal Review Board hereby refers the Draft Service Oriented Architecture (November 30, 2005) developed by the State CIO's Enterprise Architecture staff to the Enterprise Architecture Committee of the Information Technology Council for its review, comment and approval.

**Recommendation 8 (SOA Process):** The Portal Review Board hereby declares its intention to begin the process of identifying departments which are prepared to take on the development of shared services pursuant to a Service Oriented Architecture.

## Review Board Meeting June 16, 2006 Steering Committee Meeting July 14, 2006:

**Recommendation 9 (Web Accessibility):** The State Portal should be accessible to all users and websites should, at a minimum, meet federal and state accessibility requirements as defined in the accessibility standards and guidelines. These standards and guidelines include Section 508 of the US Rehabilitation Act and California Government Code Section 11135, accessibility guidelines defined by the World Wide Web Consortium (W3C) Levels I and II, and guidelines provided by California's Department of Rehabilitation. See <a href="IOUCA July 2006 Recommendation on Accessibility for Ca State Web Pages">IOUCA July 2006 Recommendation on Accessibility for Ca State Web Pages</a>

Quarterly Meeting Agenda Page 2 of 2

**Recommendation 10 (Web Usability):** The State Portal should be user-focused. Website(s) should be designed and created according to usability engineering and testing best practices as defined in the Usability standards and guidelines. See IOUCA July 2006 Recommendation on Usability Standards for Ca State Web Pages

**Recommendation 11 (Web Content Presentation):** The State Portal should be created and maintained using Cascading Style Sheets to separate content from presentation. Style sheets should be used to define style and positioning of elements on California web pages. See <u>IOUCA July 2006 Recommendation on Separating Content from Presentation Standards for Ca State Web Page</u>